

House Rules of the Swiss Museum of Transport

1. Scope

These House Rules of the Swiss Museum of Transport (hereinafter "SMT") are binding for all guests, suppliers and other commissioned third parties of the SMT (hereinafter "customer").

2. Individual provisions

2.1. Safety

The customer is responsible for complying with the safety provisions. The customer must follow the instructions of SMT personnel at all times and without delay. Emergency exits and escape routes must be kept completely unobstructed. In the event of uncertainties, technical problems, unusual events or damage, the head of operations or their deputy must be contacted, either directly or via an SMT employee (phone: +41 41375 75 30; internal: 530).

2.2. Attractions and exhibition halls

The SMT endeavours to maintain maximum availability of attractions and exhibition halls at all times. Nonetheless, the SMT cannot guarantee such availability. Please note that the attractions have a restricted capacity and that usage and visiting cannot be guaranteed. Presentation times are published on the internet at www.verkehrshaus.ch and on site; the right to make short-term changes is reserved. The assertion of claims for damages due to restrictions is herewith explicitly excluded.

Making changes to or climbing on exhibited items, except exhibits and attractions where this is permitted, is strictly forbidden. In the interests of their preservation, touching historic exhibits is forbidden.

2.3. Access with tickets and membership cards

The tickets and membership cards allow access during the agreed to the relevant attractions on the Museum of Transport site during the attractions on the Museum of Transport site. All tickets and membership cards are personal and non-transferable. They must be carried during the visit and must be shown to staff on request. There is no entitlement to a subsequent return, refund and/or exchange of a purchased ticket.

2.4. Photos and video recordings

Photos and video recordings in the museum are permitted for private purposes. Photos and video recordings for commercial purposes require the written consent of the SMT and credit must be noted. The SMT may charge a fee for such recordings. The SMT generally retains rights to photos and video recordings in the SMT. The customer authorises the SMT to take photos and video recordings; this also applies to public and closed events staged by the customer. On demand, the customer shall make available to the SMT, free of charge, all photos and video recordings of the SMT made by them or third parties they have commissioned. The use of visual materials for reference and sales documentation must be agreed between the customer and the SMT, with due consideration for the protection of personality rights. Security video recordings may be made anywhere throughout the SMT for security purposes. Statutory provisions apply, particularly those that relate to the protection of personality rights.

2.5. Catering and picnics

Eating and drinking are only permitted in the restaurants and the spaces provided for this purpose. Eating and drinking are not permitted in the museum. This does not include catering services arranged by the SMT in the areas

designated for this purpose. Picnics are only allowed in the areas designated for this purpose, and are only permitted in the restaurant with consent. The restaurants in the SMT are operated by ZFV enterprises. Specific rules of ZFV enterprises are reserved.

2.6. Advertising, sales and give-aways

No goods or services may be advertised or sold and no gifts or informational material distributed in the museum area. Any exceptions require the prior written consent of the SMT.

2.7. Parking, deliveries, goods handling

Parking on the SMT site is forbidden without authorisation. Unauthorised vehicles will be towed away at the owner's expense. Vehicles of suppliers, event organisers and visitors must be parked in the public parking spaces in the vicinity of the SMT. The SMT accepts no liability or responsibility for damage to or fines incurred by vehicles parked without authorisation. The SMT must be given sufficient advance notice of all deliveries. The defined areas for delivery and goods handling may only be occupied for short periods for loading and unloading. Goods must be delivered outside of museum opening hours.

2.8. Vehicles on the SMT site

Vehicles may only be driven onto the SMT site after consulting the SMT, with the exception of mobility aids for people with disabilities.

2.9. Smoking

There is an absolute ban on smoking in SMT buildings. For smokers, there are ashtrays available in outdoor areas and on the balcony of the Conference Center.

2.10. Animals

Animals are not allowed in the museum, planetarium, Filmtheater or Swiss Chocolate Adventure (with the exception of designated guide dogs and assistance dogs kept on a leash). Dogs must be kept on a leash in the restaurants and positioned with consideration for other guests.

3. Liability

3.1. The SMT rejects any liability for injury to persons or damage to property that results from the behaviour of the customer, their guests or third parties acting on their behalf. The customer, their guests and third parties acting on their behalf use the attractions, devices and offers at their own risk.

3.2. The SMT rejects any liability for injury to persons or damage to property in connection with the ponds filled with water on the SMT site.

3.3. The SMT accepts no responsibility for theft. Visitors use attended or unattended cloakrooms or lockers at their own risk.

4. Final provisions

4.1. Severability clause

Should individual provisions of these House Rules be or become invalid, this will not affect the validity of the other provisions. The same applies to loopholes. The entirely or partially ineffective provision or loophole must be replaced by a regulation whose economic success is as close as possible to that of the ineffective one.

4.2. Jurisdiction and applicable law
Swiss law applies exclusively, to the exclusion of all conflict-of-law rules. The jurisdiction for all disputes is **Lucerne**.

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